### 1. Introduction

We, at Crystal Clear Software Ltd, understand the challenges that come with getting Data from external systems or external files e.g. Ms-Excel into Loan Performer. Because of this, we have taken an initiative to design and develop templates also called "Loan Performer Data Importation Templates" using Microsoft-Excel to make sure that this process becomes easier and faster to our Loan Performer users wishing to use this quick method to get their data into Loan Performer.

### 2. List of Loan Performer Data Importation Templates

The table below gives a quick view of a complete list of Loan Performer Data Importation Templates and a brief description of each template.

N°	Templates names	Description
1	Business Clients.xls	Use this Importation template if you want to import Business clients in Loan performer.
2	ChartOfAccounts.XLS	This is a sample chart of account for Microfinance institutions (for English speaking countries.)
3	ChartOfAccounts	Use this importation template if you have to convert an

	Replacement.XLS	existing chart of accounts in Loan Performer and your accounts already have transactions.
4	ChartOfAccounts Replacement in French.XLS	This is the same as the previous one but for BCEAO accounts.
5	Co Account Holders.xls	Use this importation template to import information on coaccount holders in Loan Performer.
6	COA BCEAO.xls	This is the chart of account for Microfinance institutions (for French speaking West African countries that report to the BCEAO).
7	GL Import.xls	Use this Importation Template if you want to import financial information e.g. GL balances/Transactions in Loan Performer.
8	Group & Individual Savings.xls	Use this importation template if you want to import individual and/or group savings transactions/Balances.
9	Group Clients.xls	Use this importation template if you want to import groups in Loan performer.
10	Group Members.xls	Use this importation template if you want to import

		members of your groups in Loan Performer.
11	Import Poverty Data.xls	Use this importation template if you want to import questionnaires on poverty in Loan Performer.
12	Importation of Assets.xls	Use this importation template if you want to import Assets in Loan Performer.
13	Individual Clients.xls	Use this importation template if you want to import individual clients in Loan performer.
14	Loan Applications.XLS	Use this importation template if you want to import loan application details for your clients, both individual and group clients in Loan Performer.
15	Loan Approvals.xls	Use this importation template if you want to import loan approval information in Loan Performer.
16	Loan commissions.xls	Use this importation template if you want to import loan commission information into Loan Performer.
17	Loan Disbursements.xls	Use this importation template if you want to import loan disbursement information in Loan Performer.

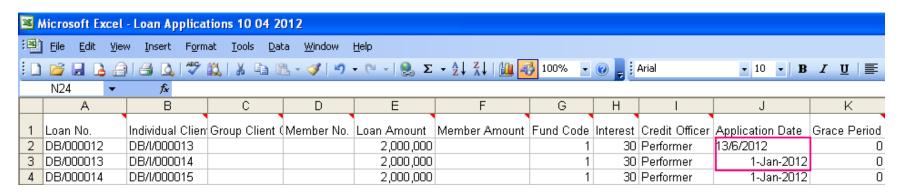
18	Loan Guarantors.xls	Use this importation template if you want to import information about Loan guarantors in Loan Performer.
19	Loan Repayments.xls	Use this importation template if you want to import loan repayments in Loan performer.
20	Savings Charges and Rewards.xls	Use this importation template if you want to import charges and rewards information in Loan Performer.
21	Savings Transfer.xls	Use this importation template if you want to import savings transfer transaction in Loan performer.
22	Shares.xls	Use this importation template if you want to import shares transactions (Buying/selling) in Loan Performer.
23	Savings_Shares_Repayments.xls	Use this importation template if you want to import savings transactions, shares transactions and loan repayments using a single importation file. Otherwise, you can use separate importation file for savings, shares, loan repayment.
24	Time deposit.xls	Use this import template if you want to import Time Deposit transactions in Loan Performer.

## 3. What you should know before importing your Data into Loan Performer (LPF).

- i. Make sure you have filled-out correctly the importation templates.
- ii. Import your chart of account, if need be.
- iii. First create and configure your products in Loan Performer (e.g. savings, Loans, shares and Time deposit)
- iv. Configure Support Files (e.g. Funding, donors, business sector, cost centres, ID documents, geographical areas among others).
- v. Link GL accounts numbers to their respective products (i.e. shares, savings, loans, and time deposit products)
- vi. Define your Cash Accounts and Bank accounts

- vii. During data importation process, make sure that you follow a logical order. (e.g. import individual clients first before you import individual savings, Group client first before importing group members, Loan disbursements first before importing Loan repayments).
- viii. Do not reformat the templates to make them suit your own data format. i.e. do not add, modify or delete a column in any of these templates as these changes would make Loan Performer to reject the affected template.When importing LPF disregards the first row (the headers) so this allows you to change the column headers to something more descriptive.
  - ix. Each importation template has been filled with sample data to help you understand how you should fill them out.
  - x. Do not leave empty rows. LPF will stop importing once it encounters an empty row, even if there are 1,000 filled out rows below.
  - xi. Pay attention to date fields. A date like 5/6/2012 can be 5 June 2012 or 6 May 2012 depending on the selected format. Preferably set your format to show "5 June 2012 so that it is clear what 5/6 means. Just right-click your mouse after selecting the column and choose "Format Cells" and choose the "14 March 2001" format. This will immediately show you which date is incorrect. See below. The value 13/6/2012 is not

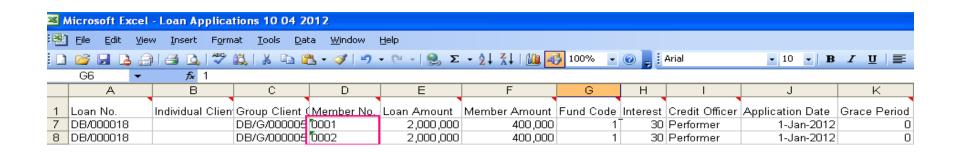
recognized as a date value. If you would correct it as 6/13/2012, it would be shows as '13 June 2012', which is now ok.



See also the file "Problem with dates.xls" which shows you how you can convert an incorrect date programmatically into a correct date.

gistration Date	Same but in different format	Day	Month	Year	Inversed/Corrected
06/11/2008	06 November 2008	6	11	2008	11 June 2008
01/12/2008	01 December 2008	1	12	2008	12 January 2008
03/12/2008	03 December 2008	3	12	2008	12 March 2008
05/12/2008	05 December 2008	5	12	2008	12 May 2008
05/12/2008	05 December 2008	5	12	2008	12 May 2008
10/5/2004	10/5/2004	10	5	2004	10 May 2004
13/02/2008	13/02/2008	13	02	2008	13 February 2008
13/03/2008	13/03/2008	13	03	2008	13 March 2008
13/04/2004	13/04/2004	13	04	2004	13 April 2004

xii. If LPF requires a number as a character string, enter this with apostrophe like 'or make sure the alignment is on the left side.



# 4. Detailed Explanation of Loan Performer Data Importation Templates.

The following section goes deeper in to explaining how each Loan Performer Data importation Template is filled-out.

	Business Clients Importation Template
Column Name	Explanation
	This is a compulsory Field. Each business client should have a Code that identifies him in Loan Performer. This number should be unique
	Format is: 'XX/000001'. Branch code +'/' + 6 digit serial no.
Client Code	'XX' should correspond to license.
Name	This is the name of the business client. It is a compulsory field hence cannot be left empty. Take care of Lower and Upper Case.
Account	Enter the Savings account number of your Business client. This is a compulsory field

	hence cannot be left empty. This account number should be unique.
	Format: 'XX/B/000001'
	Branch code + '/B/' + 6 digits serial no.
	'XX' should correspond to license.
	'I' stands for Individual Account, 'B' for Business Account and 'G' for Group Account.
Physical Address	Enter the physical address of the business client.
Mail	Enter the mail address of the business client. This this e-mail can be used for notification letters and loan contracts.
City	Enter the name of the city where this business client lives.
Registration Date	This is a compulsory field. Enter the date when this business client joined your institution. This date has to fall before any savings or loan transaction done by this business client.
1st Signatory	Indicate the name of the 1 <sup>st</sup> signatory. Normally this is the Chair-Person.

Document	Specify the document code as specified under support files/ID Documents. This is a
Туре	code that represents the type of the ID document held by the client.
	Enter the ID number. This is a compulsory Field if so defined at Configuration.
	Identity Card (follows width settings in Configuration/Register). Has to be a character
ID Number	field, so enter with '596666 (quotation mark).
Authority	Enter the name of the authority who issued the ID document. e.g. Immigration
Issue Date	Specify the Date when this ID document was issued to the client.
<b>Expiry Date</b>	Specify the expiry date of the ID document.
2nd	Enter the name of the 2 <sup>nd</sup> signatory (If any).
Signatory	
2nd	Enter a code that represents the type of ID document held by this 2 <sup>nd</sup> signatory. This
Signatory	must have been specified under support files/ID Documents.
Document	
Туре	
2nd	Enter the actual ID number of the 2 <sup>nd</sup> signatory
Signatory ID	

Number	
2nd Signatory ID Authority	Enter the name of the authority that issued the ID to the 2 <sup>nd</sup> signatory. e.g. Immigration.
2nd Signatory ID Issue Date	Enter the date when the ID of the 2 <sup>nd</sup> signatory was issued.
2nd Signatory ID Expiry Date	Enter the expiry date of the ID of the 2 <sup>nd</sup> signatory
3rd Signatory	Enter the name of the 3rd signatory (If any).
3rd Signatory Document Type	Enter a code that represents the type of ID document held by this 3 <sup>rd</sup> signatory. This must have been specified under support files/ID Documents.

3rd Signatory ID Number	Enter the actual ID number of the 3 <sup>rd</sup> signatory
3rd Signatory ID Authority	Enter the name of the authority that issued the ID to the 3 <sup>rd</sup> signatory. e.g. Immigration.
3rd Signatory ID Issue Date	Enter the date when the ID of the 3 <sup>rd</sup> signatory was issued.
3rd Signatory ID Expiry Date	Enter the expiry date of the ID of the 3 <sup>rd</sup> signatory
No. of Signatures	Specify number of signatures needed to transact
Other Information	Enter any other information about the client

Exit Date	Specify the exit date. This is the date end of registration.
Exit	Specify the exit category. This is a code that correspond to an exit category as
Category	defined at Support Files
Exit Reason	Specify the exit reason. This is the reason for ending the registration of this client.
	Area code (should exist under Support Files/Geo-Area).
	Be Careful: this code should be entered as a text string; enter ' (quotation mark)
Area Code	first, then enter the code, so that you have '01000000 or '02000000.
1st Client	User-defined category 1 (should exist under Support Files/Client Category 1). Be
Category	Careful: this code should be entered as a number.
2nd Client	User-defined category 2 (should exist under Support Files/Client Category 2). Be
Category	Careful: this code should be entered as a number
3rd Client	User-defined category 3 (should exist under Support Files/Client Category 3). Be
Category	Careful: this code should be entered as a number
Notes	Add any note concerning the client
Reference	This becomes a compulsory Field if so defined at Configuration\Register.

No.	Follows the settings as defined at Configuration\Register. It is also a character field, so enter a number with a ' (quotation mark) first.
Statistical No.	Enter Statistical No. This becomes a compulsory Field if so defined at Configuration\Register.  Follows the settings as defined at Configuration\Register. Has to be a character field.
Cost Centre	Specify Cost center. This is a numeric code that has to correspond to cost center as defined at Support Files/Cost Centres.
	Specify a savings product used by the client. This is the First and default savings product. It can be left empty if savings are not taken.
	If entered, product must exist as product in Configuration/Products.  The client registration date is also taken as the account opening date.
Savings product	Character field where the first character indicates savings or loans and the next 2 a serial number.
2nd Savings Product	Specify a second savings product used by the client. This is a Second savings product (Not default). It can be left empty if a second savings product is not taken. If entered, product must exist as product in Configuration/Products. The client

	registration date is also taken as the account opening date.
	Character field where the first character indicates savings or loans and the next 2 a serial number.
Regfee	Enter registration fees amount paid by the client during the registration.(If applicable)
Stationery	Enter Stationary fee paid by the client during the registration (If applicable)
Shares	Indicate number of shares held by this client (if applicable)
Cash ACC	Indicate the default Cash account number used.

	ChartofAccounts Replacement (in French) template
Column Name	Explanation
New Account	New Account Number, entered as a text field, width has to conform to defined width at configuration.

No.	
New Parent Account No.	Parent Account Number, entered as a text field. Parent Account has to exist in first column or if Account has no parent account, then enter a value of "0".
NewType	Enter 1 for a Balance Account, 3 for an Income Account or 4 for an Expense account.  For PARMEC/BCEAO chart of accounts:  Enter 1 for Actif, 2 for Passif, 3 for Income, or 4 for Expense Accounts
New English Label	Account label in English
New French Label	Account label in French
New Spanish	Account label in Spanish

Label	
New Russian	Account label in Russian
Label	
New Other Label	Account label in another, user-defined language
	0 = Direct Posting Not Allowed,
New Direct	1 = Allowed
Posting	Has to be a character value
New Overdraft	'0 = Overdraft Allowed  1 = Not Allowed  Has to be a character value
New Currency	3 Character code, in capitals, has to exist in the currency table.

Old Account	Enter The Old Account: This account will be replaced with the account in Column A.
Sub- Accounts	Add '1 if LPF should include all sub-accounts of the Old Account.

	Co Account Holders Importation template
Column	Explanation
Name	
	This is a Compulsory Field.
	The Format is:
	Branch code + '/I/' + 6 digits serial no. e.g. 'XX/I/000001'
	'XX' should correspond to license.
	'I' stands for Individual Account
Account	Account number should be unique.

Savings product	This is savings product for which the co account holder is being defined.  Product must exist as product in Configuration/Products.  The client registration date is also taken as the account opening date.
Co-A/C also a client?	Specifies whether Co-Account holder is an existing individual client N=No, Y=Yes
Co-A/C Id	Note: The co-account holder in this case is expected to be an individual client
Co-A/C Holder	Full name of Co-Account holder in case he/she is not an existing client

	GL Importation Template
Column Name	Description
Account	Enter GL Account number in this column. The General Ledger Account should be an

	existing account in the chart of accounts.
Transaction Code	Enter a transaction code. This is a code that uniquely identifies a set of transaction records in the GL. A SET of transaction records will have the same total for Debit and Credit.
Transaction Day	Specify the transaction date. The transaction date should fall in the current financial year.
Description	Enter a description for the transaction.
Debit	Enter a Debit Amount, if the concerned account has a Debit Balance.
Credit	Enter a Credit amount, if the concerned account has a Credit Balance.
Voucher	Enter a Voucher Number
Product ID	Specify the product Code that this transaction affected. The product code should exist as a product in Configuration=>Loan Products.
Donor ID	Specify a Donor ID which relates to this transaction. The donor ID should exist in Support Files => Donors.

Branch	Specify the Branch Code which relates to this transaction. The branch code should be defined as part of your user license or else be "DB" for demonstration.
Loan Number	Specify loan number that relates to this transaction. This is an optional field.
Account Number	Specify the savings account number that relates to this transaction. This is an optional field.
Cost Centre	Specify a Cost center Code that relates to this transaction. This is a numeric code that has to correspond to Support Files=>Cost Centres.

# Group & Individual Savings Import Template (Use this file format only if tracking of group member balances at Configuration =>Savings is disabled.) Column Description

Name	
Account	Enter the saving account number of the group or individual Client. This account number should be an existing account number.
Member No.	This is the number of the member in the group. Leave empty if tracking is at "group level" only.
Savings product	Enter the Savings Product code under which this savings account was opened. This is the default savings product. It can be left empty if savings are not taken. If entered, product must exist as product in Configuration/Products.
	The client registration date is also taken as the account opening date. Character field where the first character indicates savings or loans and the next 2 a serial number.
Date	Enter the savings transaction date.  Note: Savings transactions have to be imported in chronological order with the oldest transaction first.
Туре	Specify the type of transaction as either "D"=deposit, or "W"=withdrawal
Mode	Specify Mode of payment:

	1= Cash,
	2= Cheque,
	3= Other
Voucher	Enter voucher number. Optional unless specified as compulsory in
No.	System/Configuration/Register Part 2.
GL A/C	Enter the general ledger account of the bank/cash account that is involved.
Cheque No.	Enter cheque number if mode of payment was by cheque. Otherwise leave this field empty.
Amount	Enter the Savings transaction amount.
Penalty	Enter Penalty Amount to be charged to this savings account if any. Otherwise leave this field empty.
Commission	Enter Commission to be charged to this savings account, otherwise leave this field empty.
Stationery	Enter Stationary amount to be charged to this savings account, otherwise leave this field empty.

Cleared	This field indicates whether - in case of a cheque transaction - the cheque is cleared or not. It should either be empty, or have a "Y" or "N" value.
Clearing	Enter the date when the cheque was cleared.
Date	Note: The cheque clearance date should either be empty or should be on or after the cheque issue date.

	Group Clients Importation Template
Column Name	Description
Client Code	This is a compulsory Field.  Format is: 'XX/000001'. Branch code +'/G/' + 6 digit serial no.  'XX' should correspond to license.  Number should be unique.
Name	This is a compulsory Field. Take care or lower/upper case.

Account	This is a compulsory Field.
	Format: 'XX/G/000001'
	Branch code + '/G/' + 6 digits serial no.
	'XX' should correspond to license.
	'I' stands for Individual Account, 'B' for Business Account and 'G' for Group Account.
	Account number should be unique.
Physical Address	Enter physical address of the group.
Distance	Enter the distance to office in (km.)
Registration Date	Enter the date when this group was registered or joined. This date has to fall before any savings or loan transaction.
Mail 1	First line for the mail address. This can be used for notification letters and loan contracts.
City	This is the second line of the mail address. It is also used in notification letters and loan contracts.

No. of	This is a compulsory Field.
Signatures	Specify the number of signatures needed for withdrawals (at least 1).
	Careful: this code should be entered as a text string; enter ' first, then enter the code, so that you have '1 or '2.
Other Information	Enter any other useful information related to this group.
Exit Date	Enter the date when the group registration ended. i.e. date when membership ended.
Exit Category	Enter the exit category. This category should correspond to exit categories defined under Menu Support files/ Exit categories
Exit Reason	Enter the reason for ending registration.
Area Code	Enter the area code. Area code (should exist under Support Files/Geo-Area).  Be careful: this code should be entered as a text string; enter ' (quotation mark) first, then enter the code, so that you have '01000000 or '02000000.
1st Client	Enter a client category in which this group falls. User-defined category 1 (should exist

Category	under Support Files/Client Category 1).
	Be careful: this code should be entered as a number.
2nd Client Category	Enter a client category in which this group falls. User-defined category2 (should exist under Support Files/Client Category 2).  Be careful: this code should be entered as a number.
3rd Client Category	Enter a client category in which this group falls. User-defined category 3 (should exist under Support Files/Client Category 3).
	Be careful: this code should be entered as a number.
Notes	Enter any other information related to this group.
Reference No.	This is a compulsory Field if so defined at Configuration => Register.  Follows the settings as defined at Configuration\Register.  It is also a character field, so enter a number with a ' first.
Statistical No.	This is compulsory Field if so defined at Configuration\Register.  Follows the settings as defined at Configuration\Register.

	Has to be a character field.
Cost Centre	Enter a cost Center. This is a numeric code that has to correspond cost center defined under Support Files/Cost Centres.
Credit Officer	Enter the name of the credit officer attached to this Group. This credit officer's name should correspond to credit officer define under System => Configuration => users. Default is empty
Phone	Enter a phone number which can be used to get in touch with the group officials.
1st Savings product	This is the First and default savings product. It can be left empty if savings are not taken.
	If entered, product must exist as product in Configuration/Products. The client registration date is also taken as the account opening date. Character field where the first character indicates savings or loans and the next 2 a serial number.
2nd Savings Product	This is a second savings product (not default). It can be left empty if a second savings product is not taken.

	If entered, product must exist as product in Configuration/Products.
	The client registration date is also taken as the account opening date.
	Character field where the first character indicates savings or loans and the next 2 a serial number.
Regfee	Enter registration fee amount to be paid by the group
Stationery	Enter stationary fee amount to be paid by the group
Shares	Enter number of shares owned by this group if it has any.
Cash ACC	Specify Cash Account number involved. This account must be an existing account in the chart of Account and must have been defined as Cash at System => Configuration => Cash Accounts.

	Poverty data Importation Template
Column Name	Description
Questionnaire number	Enter questionnaire number. This should be of date type: Numeric

Questionnaire Title	Enter Questionnaire title
Indicator number	Enter poverty index indicator number
poverty Index Indicator	Enter the name of poverty index indicator. This should be of data Type: Text
Option indicator ID	Enter option indicator code.
Option No	Enter option number
Options	Enter option Name
Points	Enter Point.

	Assets Importation Template	
Column Name	Description	
Reference	Enter Asset reference Number. Reference number should have a max 5 characters	

Descr1	Enter a description for the Asset. First description line, max 50 characters
Descr2	Enter a description for the Asset. Second description line, max 50 characters
Descr3	Enter the Asset serial number. Serial Number, Max 20 characters
Serial No.	Enter the Location or name employee who is in charge of the asset, max 30 characters
Loc/Empl	Enter Date purchased
Purchased	Enter the name of the supplier of this Asset. Link to Creditor, Max 10 characters. Code should exist as a creditor.
SupplierID	Link to Asset Group Id of table Asset Groups under Support Files, Numeric field max 3 characters
AssGrpID	Link to Asset Group Id of table Asset Groups under Support Files, Numeric field max 3 characters
InActive	Enter the date when item became inactive
BranchID	Select the branch involved. 2 Character branch code  Has to correspond with license

CostCID	Select the Cost Centre ID, Link to table CostC, Always 3 characters.
BalShAcc	Enter Balance Sheet Account number for accumulated depreciation. This GL account has to exist in the Chart of Accounts.  Character field.
PLAcc	Enter Profit and Loss Account number. This GL account number has to exist in the Chart of Accounts.  Character field.
Deprec	Specify the depreciation Mode: '1' = Flat, '2' = Book value.  Enter as a single character.
Rate	Enter the percentage for depreciation, max 2 decimals.
CoPrice	Enter the Cost price, numeric value with max 2 decimals.
BookVal	Enter Book value, numeric value with max 2 decimals.
LastDep	Enter Last depreciation date.
AssetAcc	Enter GL Account for this Asset, where the initial buying value goes. Account has to

	exist in the chart of Accounts. Entered as a character field.
Salvage Value	This is the value that will not be written off.

Individual Clients Importation Template		
Column Name	Description	
Client Code	Enter Client registration Number. This is a Compulsory Field.  Format is: 'XX/000001'. Branch code +'/' + 6 digit serial no.  'XX' should correspond to license.  Number should be unique	
Account	Enter Client Savings Account number. This is a compulsory Field.  Format: 'XX/I/000001'  Branch code + '/I/' + 6 digits serial no.  'XX' should correspond to license.	

	'I' stands for Individual Account, 'B' for Business Account and 'G' for Group Account.  Account number should be unique.
First Name	Enter Client's First name. This is a compulsory Field. Take care or lower/upper case.
Middle Name	Enter client middle name. This is not a compulsory field depending on the configuration under Register Part2.
Family Name	Enter client family name. Not a compulsory field depending on the configuration under Register  Please note the reporting and search order. This is Family Name- <comma> -First name.  Take care of lower/upper case.</comma>
Name of Partner	Enter Full Name of husband or wife.
Title	Specify the title as defined under Support Files, => Name/Title.

Document Type	Enter a code that corresponds to the ID document type of the client. The document code as specified under support files => ID Documents.
ID Number	Enter ID number
Authority	Enter the name of the authority which issued the ID document. e.g. Immigration
Issue Date	Enter the date when the ID was issued.
<b>Expiry Date</b>	Enter the date when the ID will expire
Birth Date	Enter the date of birth of the client
Mail	First line for the mail address. This can be used for notification letters and loan contracts.
City	This is the second line of the mail address. It is also used in notification letters and loan contracts.
Physical Address	Enter the physical address of the client
Distance	Enter Distance to office in km.

Registration Date	This is a compulsory Field. Enter the date of first registration. This date has to fall before any savings or loan transaction.
Literate	Enter Literacy level of the client. (This has to be 'Y' or 'N').
English	Specify whether or not the client speaks English. (This has to be 'Y' or 'N').
Other Language	Specify whether the client speaks any other language (this has to have an exact match in Support Files/Languages).
Marital State	Specify Marital State ('S' for single, 'M' for married, 'D' for divorced, 'W' for widow(er) or 'U' for unknown).
Profession	Specify profession of the client.
No. of Signatures	This is a compulsory Field. Number of signatures needed for withdrawals (at least 1)  Be careful: this code should be entered as a text string; enter ' first, then enter the code, so that you have '1 or '2.
Graduated	Indicate whether the client Graduated from group scheme (1=Yes, 0=No).
Other	Provide other information as needed about this client

Information	
Next of Kin	Enter Full name of next of kin or relative.
Kin's Address	Enter Address next of kin.
Exit Date	Enter the Date end of registration.
Exit Category	Indicate the exit category. This has to correspond to exit categories on Menu Support files/ Exit categories
Exit Reason	Enter the reason for ending registration.
Gender	Indicate whether the client is Male or Female. 'F'=Female, 'M'=male
Area Code	Enter Area code. (This code should exist under Support Files/Geo-Area).  Be careful: this code should be entered as a text string; enter ' (quotation mark) first, then enter the code, so that you have '01000000 or '02000000.
1st Client Category	User-defined category 1 (this should exist under Support Files/Client Category 1).

	Careful: this code should be entered as a number.
2nd Client Category	User-defined category 2 (should exist under Support Files/Client Category 2).  Careful: this code should be entered as a number.
3rd Client Category	User-defined category 3 (should exist under Support Files/Client Category 3).  Be careful: this code should be entered as a number.
No. of Children	Enter number of children
No. of Dependants	Enter number of dependents
Level of Education	Specify the level of education of the client
Photo File	Enter Name of photo picture file (not path).
Signature File	Enter Name of signature picture file (not path).
Reminder Notes	Enter reminder notes

Reference No.	This is a compulsory Field if so defined at Configuration\Register.
	Follows the settings as defined at Configuration\Register.
	It is also a character field, so enter a number with a ' (quotation mark) first.
Phone	Enter phone number of the client
Housing	Indicate whether the house is owned by the client or is rented. ("O"=owner, "R"=rented, "U"=unknown)
Statistical No.	This is a compulsory Field if so defined at Configuration\Register.
	Follows the settings as defined at Configuration\Register.
	Has to be a character field.
Phone2	Indicate a second phone number, if any
Cost Centre	Specify cost center. This is a numeric code that has to correspond to Support Files/Cost Centers.
Credit Officer	Enter the name of Credit officer. This should correspond to credit officers define under users. Default is empty

Birthplace	Enter the place of Date.
1st Savings product	This is the First and default savings product. It can be left empty if savings are not taken.
	If entered, product must exist as product in Configuration/Products.
	The client registration date is also taken as the account opening date.
	Character field where the first character indicates savings or loans and the next 2 a serial number.
2nd Savings Product	This is a 2nd savings product (not the default). It can be left empty if it does not exist.
	If entered, product must exist as a savings product in Configuration/Products.
	The client registration date is also taken as the account opening date.
	Character field where the first character indicates savings or loans and the next 2 a serial number.
Regfee	Enter registration fee amount that the client has to pay
Stationery	Enter the stationary amount that the client has to pay

Shares	Enter number of shares the client has.
Cash ACC	Inter the Cash Account number which was or will be involved.

	Individual Savings Importation Template	
Use this fi	Use this file format only if tracking of group member balances at Configuration/Savings is dis-abled.	
Column Name	Description	
Account	Enter the client account number. The account number should be an existing account number.	
Member No.	This is the number of the member in the group. Leave empty if tracking is at group level only.	
Savings product	This is the default savings product. It can be left empty if savings are not taken.  If entered, product must exist as product in Configuration/Products.  The client registration date is also taken as the account opening date.  Character field where the first character indicates savings or loans and the next 2 a	

	serial number.
Date	Enter the transaction date.
	Transactions have to be imported in chronological order with the oldest transaction first.
Туре	Indicate the Type of transaction:
	"D"=deposit, "W"=withdrawal
Mode	Indicate mode of payment:
	Mode of payment:
	1=Cash,
	2=Cheque,
	3=Other
Voucher No.	Enter voucher number. Optional unless specified as compulsory in
	System/Configuration/Register Part 2.
GL A/C	Enter GL Account number involved in this operation.

	This is the general ledger account of the bank/cash account that is involved.
Cheque No.	Enter cheque number, if the payment was made by cheque. Leave empty if it was by Cash.
Amount	Enter the transaction Amount.
Penalty	Enter penalty amount to be charged to client
Commission	Enter commission amount to be charged to client
Stationery	Enter stationary Amount to be charged to client.
Cleared	Indicate whether or not the cheque was cleared. This is if the payment was done by cheque. It should either be empty, or have a "Y" or "N" value.
Clearing Date	Enter the date when the cheque was cleared. Take care, the cheque clearance date should either be empty or should be on or after the cheque issue date.

	Loan Applications Importation Template
Column Name	Description

Loan No.	The loan number has a format like: "XX/000001", where "XX" stands for the branch code.  If your database is empty, you can start with number "XX/000001". If you already have loans in your database, you should find out what is the highest number and start with that number plus 1.  The number should be unique and may not exist (also not as a deleted loan).
Individual Client Code	Format is: 'XX/000001'. Branch code +'/' + 6 digit serial no.  'XX' should correspond to license and number should be unique.  The client code should exist as an individual client.
Group Client Code	Format is: 'XX/000001'. Branch code +'/' + 6 digit serial no.  'XX' should correspond to license and number should be unique.  The client code should exist as a group client.
Member No.	This is the number of the member in the group.  This is a character field and numbers have to be preceded with a quotation

	mark ( ' ).
Loan Amount	This is the loan amount for the indivual or for the whole group.
Member Amount	Loan amount for the group member. Leave empty if not a group loans.
Fund Code	This code should exist under Configuration/Funds.
Interest	Interest percentage. It can have up to 8 decimals.
Credit Officer	This has to be the first name of a defined user whose function is "Loans Officer" (see Configuration/Users).
Application Date	Enter the loan application date.
<b>Grace Period</b>	The grace period is in days and has to be related to the installment period (7 for weekly installments or 30 for monthly, etc.).
Installments	Enter number of installments.
Туре	
	Specify the Installment type as :

	D = Daily
	W = Weekly
	B = Bi-Weekly
	H = Half-Monthly
	O = Four-Weekly
	M = Monthly
	T = Two Monthly
	Q = Quarterly
	F = Four-Monthly
	I = Five-Monthly
	S = Semi-Annual
	E = Seven-Monthly
	A = Annual
Upfront	Indicate whether interest will be or has been paid up front.

	Interest Upfront (1=yes, 0 = no)
Lumpsum Up-Front Interest Payment	Indicate Lump sum Up-Front Interest Payment to be made or made.
Loan Category 1	Enter Code for the 1st Loan Category.  It has to exist under Support Files/Loan Category 1).
Loan Category 2	Enter Code for the 2nd Loan Category.  It has to exist under Support Files/Loan Category 2).
Loan Category 3	Enter Code for the 3rd Loan Category.  It has to exist under Support Files/Loan Category 3).
Method	Specify Interest Calculation Method:  FR=Flat Rate  DD=Declining Balance Discounted  DA=Declining Balance Amortized
Interest calculated	Indicates whether interest is calculated for grace period or not. Note also

in grace	the column Interest paid during grace period.
	1=Yes, 0 =No
Interest paid during Grace	Interest installments paid in grace period (1=yes, 0=no).  Depends on the column: Interest calculated for grace period. If interest calculated for grace period is no then this does not matter.
Separate Installment for Grace period	Depends on the columns, Interest calculated for Grace Period and Interest paid during the grace period. The options are as follows:  1. If interest is calculated for grace period and not paid during the grace period, then the total interest amount for the grace period is split equally on the repayment schedule.
	<ol> <li>If interest is calculated for grace period and paid during the grace period, then the total interest is added as TOTAL at the end of the grace period. This is irrespective of the length of the grace period.</li> <li>If interest is calculated for grace Period, and paid on grace period and THEN, separate installment(s) for grace period, it means that the grace period will be split according to installment days. In case where the length</li> </ol>
	of the grace period is longer than the installment period( e.g. grace period

	of 60 days and a monthly loan), then we will have 2 separate installments for interest payments only during the grace period.
Calculation in Days	Indicate whether Interest calculated in days (1=yes, 0=no).
Deducted at Disbursement	Interest deducted at disbursement ('True'=true or 'False'=false).
Product	Enter Loan Product Code (this code must exist in Configuration/Products).
Commission	Enter Commission on loan to be paid with every installment (0 – zero – If not applicable)
Sector ID	Enter Business Sector (must be numeric and must exist under Support Files/Business Sectors).
Guarantor No 1	Guarantor code (2 characters for the branch, followed by '/' and a 6 digit number).
	Reference must exist in Clients/Guarantors.
	Leave empty if not applicable.
Guar 1 is client?	If Guarantor No. 1 is an existing individual client, enter "TRUE", otherwise

	enter "FALSE" or leave it blank.  If the value is "TRUE", then the guarantor number must be an existing individual client.
Guarantor 1 Percentage	Percentage of Loan guaranteed by Guarantor number 1
Guarantor No 2	Guarantor code (2 characters for the branch, followed by '/' and a 6 digit number).  Reference must exist in Clients/Guarantors.  Leave empty if not applicable.
Guar 2 is client?	If Guarantor No. 2 is an existing individual client, enter "TRUE", otherwise enter "FALSE" or leave it blank.  If the value is "TRUE", then the guarantor number must be an existing individual client.
Guarantor 2 Percentage	Percentage of Loan guaranteed by Guarantor number 2

Guarantor No 3	Guarantor code (2 characters for the branch, followed by '/' and a 6 digit number).  Reference must exist in Clients/Guarantors.  Leave empty if not applicable.
Guar 3 is client?	If Guarantor No. 3 is an existing individual client, enter "TRUE", otherwise enter "FALSE" or leave it blank.  If the value is "TRUE", then the guarantor number must be an existing individual client
Guarantor 3 Percentage	Percentage of Loan guaranteed by Guarantor number 3
Collateral1	Indicate collateral 1
Collateral 1 Value	Indicate collateral 1 value
Loan Guarantee Type 1	Enter loan guarantee Type 1
Units of Loan	Specify units of Loan guarantee 1

Guarantee 1	
Collateral 2	Indicate collateral 2
Collateral 2 Value	Indicate collateral 2 value
Loan Guarantee Type 2	Enter loan guarantee Type 2
Units of Loan Guarantee 2	Specify units of Loan guarantee 2
Collateral 3	Indicate collateral 3
Collateral 3 Value	Indicate collateral 3 value
Loan Guarantee Type 3	Enter loan guarantee Type 3
Units of Loan Guarantee 3	Specify units of Loan guarantee 3
Collateral 4	Indicate collateral 4

Collateral 4 Value	Indicate collateral 4 value
Loan Guarantee Type 4	Enter loan guarantee Type 4
Units of Loan Guarantee 4	Specify units of Loan guarantee 4
Loan Cycle	Enter loan cycle
Principal Last Instalment	This is for those clients where the last installment amount is different than the other installments. This amount is for the whole loan to the group.  Loan Performer will distribute according to each members' loan amount.
Grace Interest compounded	Interest on Grace period once calculated is compounded and distributed across the other repayments. Please note that the Grace period should be greater than 0 and you should not have instalments during the grace period
Savings Account Number	This is the savings account number for the client. Sometimes this is different from the client code or simply the client does not have an account number

Loan Purpose	Enter Loan purpose ID
Member Loan Category 1	Expected values Y and N Y = 'Yes' N='No' Anything else is taken as N!
Member Loan Category 2	Expected values Y and N Y = 'Yes' N='No' Anything else is taken as N!

Loan Approval Importation Template	
Column Name	Description

Loan Number	This has to be an existing loan number in your Loan Performer database.  The loan should not be approved already.
Approval Date	Enter the date when the loan was Approved.  Note that this date should be on or after the loan application date.
Approved	Specify whether the Loan was approved. Enter "Y" or "N" for approval.
Reason for Rejection	If the loan is rejected, user should enter the reason for loan rejection.  The content should match the entries in Support Files/Loan Rejections.
Approved By	Name of the person who approved the loan

## **Loan Commission Importation Template**

Column Name	Description
Loan No.	The loan number has a format like: "XX/00001", where "XX" stands for the branch code. If your database is empty, you can start with number "XX/00001". If you already have loans in your database, you should find out what is the highest number and start with that number plus 1.  The number should be unique and may not exist (also not as a deleted loan).
Payment Date	Note that this date depends on the settings in Loan Commissions in regard to whether this comes after or before the approval of the loan
Voucher No.	Enter voucher number. Optional unless specified as compulsory in System/Configuration/Register Part 2.
GL Account	Character Field: This should be the GL account of the Cash account or bank account Entered. It should correspond to the Mode
Mode	Indicate the Disbursement mode (1=Cash, 2=Direct To Bank, 3=transfer from savings).
Commission	Indicate the commission amount paid by the client

Paid	
Dev. Fee Paid	Indicate the development amount paid by the client
Stationery	Indicate the stationary amount paid by the client
Accnr	Enter the Account number involved.
Savings Prodid	If these fees are paid from Savings Transfer, then select the savings product code where the deductions are going to be done

Loan Disbursement Importation Template	
Column Name	Description
Loan Number	Enter loan number.
	This has to be an existing loan number in your Loan Performer database.
	The loan has to be approved and if payment of commission is necessary, this has to be paid.
	Also the loan should not have been disbursed already.

Disbursement Date	Enter the date when the loan was disbursed. Note that this date should be on or after the approval date.
Amount Disbursed	Enter the amount disbursed.
Mode	Specify the Disbursement mode (1=Cash, 2=cheque, 3=transfer).
GL Account	Enter the General Ledger Account of the Bank or cash account that was involved.  The GL Account should exist in the Chart of Accounts and should be linked to Banks in Configuration/Banks. And Cash accounts In Configuration /Cash accounts
Cheque No.	Enter cheque number, if the disbursement mode was by cheque.
Recalculate	Report due dates:  1=no,  2=report with difference application date and disbursement date  3=recalculate dates

	4=recalculate dates and amounts.
Voucher No.	Enter voucher number. Optional unless specified as compulsory in System/Configuration/Register Part 2.
Stationery	Enter Stationary Amount deducted from the loan amount at disbursement.
Commission	Enter Commission Amount deducted from the loan amount at disbursement.
Dev Fee	Enter development fee Amount deducted from the loan amount at disbursement
Cleared	This field indicates whether - in case of a disbursement by cheque - the cheque is cleared or not.  It should either be empty, or have a "Y" or "N" value.
Clearing Date	Take care, the cheque clearance date should either be empty or should be on or after the cheque issue date.
Account No	Enter Client savings Account if the fees have to be deducted from this Account.

Savings product	This is the savings product in case the loan is disbursed to the client's savings account. It can be left empty if disbursement is not to the savings account. If entered, savings account must exist as product in Configuration/Products and client must have opened the account before disbursement.  Character field where the first character indicates savings or loans and the next 2 a serial number.
Loan Cycle	Enter Loan Cycle

	Loan Guarantors Importation Template	
Column Name	Description	
Guar No.	This is a compulsory Field.  The format is: Branch code + a 6 digit number.  Guarantor's Number should be unique.	
Title	Specify the Guarantor title. This should correspond to a title as defined in Support	

	files (Name Title)
First Name	This is a compulsory Field:
	Take care of Upper Case/Lower Case.
Middle Name	Enter guarantor middle Name.
Family Name	This is a compulsory Field:
	Take care of Upper Case/Lower Case.
Address	This is compulsory Field. Enter guarantor's address.
City	This is Compulsory Field. Enter guarantor's city
Phone	Enter guarantor's phone number
Fax	Enter guarantor's Fax number if any
Profession	Indicate guarantor's profession
Employer	Indicate guarantor's Employer, if applicable.
Document	The document code as specified under support files/ID Documents

Туре	
ID Number	Enter guarantor's ID type.
Authority	Specify the authority which issued the ID
Issue Date	Enter the date when the ID was issued.
Expiry Date	Enter the date when the ID will expire.
Photo File	Name of signature picture file (not path).
Signature File	Name of signature picture file (not path).
Gender	Indicate guarantor Gender. M=Male, F=Female.
Registration Date	Enter the date when this guarantor was registered.

	Loan Repayments Importation Template
Column Name	Description
Loan Number	Enter Loan number. This has to be an existing loan number in the Loan Performer database.  Loan has to have been disbursed and not fully repaid.
Repayment Date	Enter date when the client made this repayment. Note that this date should be on or after the disbursement date and after any other repayment.
Repaid Amount	Enter the Total Amount paid.
Mode	Enter the Repayment mode (1=Cash, 2=cheque, 3=Savings transfer, 4=transfer to the Bank).
Cheque No.	Enter cheque number, if the repayment was made by cheque.
Recalculate	Character Field: If blank assumes no 1.

	Recalculate Interest: in case of declining balance, you may want to calculate interest:
	1=not recalculate interest, 2=recalculate interest.
	Attention: this is a character field, so enter with '.
Voucher No.	Enter voucher number. Optional unless specified as compulsory in System/Configuration/Register Part 2.
Gl. Account	Enter General Ledger cash or bank account.
	This is the Loan Performer GL A/C for the account that you use for depositing your cheques or cash.
	You will have to fill this in, even if you have no repayments by cheque or even if you don't use Loan Performer for your accounting.
	The GL account should be an existing account.
Cleared	This field indicates whether - in case of a disbursement by cheque - the cheque is cleared or not.
	It should either be empty, or have a "Y" or "N" value.

Clearing date	If the cheque is cleared then enter the clearing date. The date should be on or after the repayment date.  Empty for non cheque payments.
Close loan with	Options are Y OR N. Default is No, Empty means N
No interest?	Closing loan with "No interest" indicates that the entire outstanding principal + the interest due until the next due date (or until the date of payment in case of loans on declining balance with interest recalculated) is being considered. Future interest is not going to be included. Make sure that the amount entered is correct.
Member No.	This field is only needed if you have tracking of group loans enabled (see Configuration/Loans Part 1).  The field stands for the member number in the group.  The number should exist as a member number in the group.
Savings Product	In case of a transfer from Savings (Mode = 3), this indicates which savings product is used.

Principal	Enter amount repaid in terms of "Principal"
Interest	Enter amount repaid in terms of "Interest"
Commission	Enter amount repaid in terms of "Commission" if applicable
Penalty	Enter amount repaid in terms of "Penalty" if applicable.

Savings Charges and Rewards Importation Template	
Column Name	Description
Savings Account	Enter savings account number of the client.  The account number should be an existing account number.
Member Number	This is the number of the member in the group.  Leave empty if tracking is at group level only.
Savings Product	This is the default savings product. It can be left empty if savings are not taken.

	The client registration date is also taken as the account opening date.
	, , ,
	Character field where the first character indicates savings or loans and the next 2 a serial number.
Date	Enter the transaction date.
	Transactions have to be imported in chronological order with the oldest
	transaction first.
Туре	This has to be either C for Charge or R for Reward.
Voucher No.	Enter voucher number. Optional unless specified as compulsory in
	System/Configuration/Register Part 2.
Amount	Enter transaction amount.
Description	Enter transaction description
GL Account	Enter GL Account number involved in this operation.

	Savings Transfer Importation Template
Column Name	Description
Date	Enter Date of Savings Transfer. This Should be in format: DD/MM/YYYY
From Account	Specify the Client's account from where to transfer savings. Should be an existing account.  This is a sharacter field in the format XX /X /00000
Member No	This is a character field in the format XX/X/99999.  Specify Number of member in the group if transferring from a group member's account.
	This is a character field in the format 9999.
From Product	Specify Savings product from where the transfer is being made.  This is a character field in the format S99.
To Account	Specify Client's account to where the savings is being transferred. Should be an existing account.
	If the same as From Account, products should be different. This is a character field in

	the format XX/X/99999.
Member No	Specify Number of member in the group if transferring to a group member's account.  This is a character field in the format 9999.
To Product	Savings product to where the money is being transferred. If the same as From Product, clients' accounts should be different. This is a character field in the format S99.
Amount	Enter Amount being transferred. Should be a value greater than zero.
Voucher	Enter Voucher number. Optional unless specified as compulsory in System/Configuration/Register Part 2. This is a character field.
Description	Enter Description for the transfer.  This is a character field.

	Savings_Shares_Repayments Importation Template
Column Name	Description
Loan Number	Enter Loan Number. This has to be an existing loan number in the Loan Performer database.
Memno	This is the number of the member in the group.  Leave empty if tracking is at group level only.
Pday	Enter repayment date.
Voucher	Enter Voucher number. Optional unless specified as compulsory in System/Configuration/Register Part 2. This is a character field.
Amount	Enter amount repaid.
Interest	Enter interest repaid.
Commission	Entre commission repaid.

Recalc	Recalculate Interest: F=False.
Closeloan	Indicate if loan is closed
Savprodid	Enter Savings product code
Savings	Enter savings amount.
Mode	Enter payment mode.
Cheqno	Enter cheque Number if payment was by cheque.
Account	Enter GL Account number involved
Cleared	This field indicates whether - in case of a payment by cheque - the cheque is cleared or not. It should either be empty, or have a "Y" or "N" value.
Cleardate	If the cheque is cleared then enter the clearing date. The date should be on or after the repayment date.  Empty for non cheque payments.
Accnr	Enter Savings Account number. The account number should be an existing account number.

Shares	Enter share amount.
Clcode	Enter client registration code. The registration code should be an existing in Loan performer Database.

	Shares Importation Template	
Column Name	Description	
Account No.	Enter Client's Savings Account Number. This Account must be an existing account in Loan performer Database.  This field is compulsory.	
Date	Entre Date of buying / Selling the shares.  This is a compulsory field.	
Туре	Specify Type of share transaction.  "B" = Buying	

"S" = Selling
Mode of payment:
1=Cash,
2=Cheque,
3=Other
Enter cheque number. This is compulsory if payment is by Cheque
Enter Number of shares bought or sold. This is Compulsory more than Zero
This is the general ledger account of the bank/cash account that is involved.
Enter voucher number. Optional unless specified as compulsory in
System/Configuration/Register Part 2. This is a character field.
If by cheque, is the cheque cleared?
"Y"= Yes
"N"=No

	Compulsory if payment mode is by cheque.
Clearing date	Indicate the Date of clearing the cheque.  Compulsory if cleared="Y"
Savings Account	Savings Account to use when buying or selling shares via saving transfer
SavProd	Enter Saving product code to use when buying or selling shares via saving transfer

Time Deposit Importation Template	
Column Name	Description
Td No	Enter Time deposit Number.
Clientcode	Enter client registration code. This should be an existing code in Loan Performer Database.
product	Enter Time Deposit product code.

Date	Enter Time deposit Transaction date.
Туре	Enter Transaction type. D=Deposit
Mode	Enter Mode of payment:
	1=Cash, 2=Cheque,
Voucher	Enter voucher number. Optional unless specified as compulsory in
	System/Configuration/Register Part 2. This is a character field.
Account	Enter GL account number. This Account should exist in the chart of Account.
Cheq No	Enter cheque number. This is compulsory if payment is by Cheque
Amount	Enter Time Deposit Amount
Rate	Enter Time Deposit Interest Rate.
Months	Enter Time deposit duration (in Month)
Penalty	Enter penalty Amount to be charged to the interest on Time Deposit.

Capitalized	This field indicates whether the interest is capitalized.  Y= Yes, N= No.
Monthly interest payment?	This field indicates whether interest will be paid monthly.  Y=Yes, N=No.
Savings Product	Enter savings Product in case it is a Transfer from Savings.
Call Deposit ?	This field indicates whether this is a Call Deposit.  Y=Yes, N=No.
Interest on hold?	This field indicates whether interest is on hold. Y= Yes, N=No.